



VILLAGLORI  
Boutique Apartments



# BENVENUTI WELCOME

Ah Villaglori: more than an apartment, better than a hotel. Dear guests, welcome home!

Our entire staff extends a warm welcome to you at Ah Villaglori Boutique Apartments- we are fully available to meet your needs and make you feel at home.

Please read the information below so that you can fully enjoy the resort's services.

The management and staff wish you a pleasant stay!



# DIRECTORY ROOM

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Animals

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## C

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• Courtesy • Credit card

## D

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## E

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## F

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## H

Hair dryer

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In room

## K

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# DIRECTORY ROOM

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## M

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## N

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## P

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## R

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## S

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## T

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## W

Water • Wi-fi

Other informations

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## ANIMALS

Pets are allowed in all areas of the hotel, subject to confirmation at the time of booking. In the common areas our pet friends must always be accompanied.

## BABY BED

A crib for children 0-3 years old is available for an extra charge of 10€/night.

## BICIMIA

Bicimia is the city's bike rental service. For information on registration and subscriptions, contact the front desk or visit [www.bicimia.bresciamobilita.it](http://www.bicimia.bresciamobilita.it)

## CHECK-IN

On the day of arrival, the apartments are available from 14:30, after confirmation and communication of the Reception.

## CHECK-OUT

Rooms/apartments must be vacated no later than 10:00 am on the day of departure. It is possible to request a late check-out for a fee and subject to availability.

## CLEANING

The apartments are equipped with cleaning kits: a broom with dustpan and an electric vacuum cleaner. During monthly stays, tidying up with linen and towel change is done 1v/week: in case you do not want the apartment cleaned, please display the do not disturb sign on the door handle. You can request extra cleaning in Reception, at a cost of € 30/pass.

## CONDITIONED AIR

All apartments/rooms are equipped with air conditioning and heating with thermostatic control. You can adjust the temperature by means of a wall thermostat located in the apartment/room. For any assistance needs please contact the Reception.

## COURTESY

If you would like additional quilts, pillows or courtesy kits, please contact the front desk.

## DISH DETERGENT

Each kitchen is equipped with a dish soap dish rack, filled by our service staff on clean-up days. You will also find a sponge and dish cloth for free use.

## DISH WASHER

Each apartment is equipped with a dishwasher, operating independently of electronic badge entry: for additional dishwasher tablets (for a fee) please contact reception.

## DOG SITTING

Dog sitting service is available upon request, in collaboration with Dimora Re Barbuto. Ask in Reception, at least one day in advance of your need.

## DO NOT DISTURB

If the do not disturb sign is displayed, the apartment will not be rearranged.

## ELECTRONIC BADGE

The electronic badge provided at check-in replaces the key for entry to the facility, and is used to operate the entire apartment: please insert it into the slot provided at the entrance to the apartment, and pull it out on your way out. For lost or demagnetized badges during reception closing hours, please ring the intercom at the entrance for directions.

## EXTENSION OF STAY

In case you wish to extend your stay, please contact Reception for availability request.

## FLOWER

You can book in Reception floral arrangements with delivery directly to the apartment. Info and prices at Reception.

## GUESTS

Visiting guests must be announced (even via whatsapp) and registered in Reception. Your safety is our priority!

## HAIR DRYER

Each apartment bathroom is equipped with a hair dryer, free of charge for use.

## IN ROOM

Always insert the electronic badge into the electronic badge reader to activate the electrical system. Do not use irons or any appliances other than those provided, as the electronic power is calibrated for those plugged in; to optimize air conditioning operation keep doors and windows closed.

## KETTLE

Kettle is available upon request, please contact in Reception.

## LAUNDRY

Washing machines and dryers are available to you on Floor 1 for free use, to be activated at the entrance through your apartment's electronic badge. Alternatively, our in-home laundry service is available: by filling out the form you will find inside the bedroom closet, you can drop off your laundry at reception and receive it within 48h directly to your apartment. Contact the front desk for laundry detergents (extra charge).

## LINEN

Linen change for monthly stays is done every 7 days. For extra changes for a fee please contact Reception.

## LUGGAGES

You can request in Reception to leave your luggage in momentary storage.

## MASSAGES

Massage therapists with decades of experience offer Ah Villaglori guests a holistic treatment service in the privacy of their own apartment. For info and reservations tab "holistic treatments".

## NESPRESSO CUPS

Nespresso coffee pods found in the apartment are for free use. Extra pods can be purchased in Reception at a cost of €0.50/each. You can also request additional flavors in Reception with delivery to the apartment (min 10 capsules) flavors at Nespresso.it/Vertuo.

## PARKING

The facility has free parking spaces available, subject to reservation and notification of license plate at reception. Only one parking space is reserved for each apartment.

## POTTERY

The centerpiece on the table in the living room is the work of ceramicist Simona Pisaroni, and is created in Raku pottery. The ceramics are for sale, more information at the front desk.

## RECEPTION

Reception is available at telephone number 300 located in the apartments. Opening hours: Mon-Fri 08:00-13:00, Sat 09:00-12:00 (Sun closed). During closing hours we are always available at whatsapp number +39 351 623 1377.

## RECYCLING

Our facility does separate waste collection as an act of responsibility to our Planet. The apartments are equipped with an under-sink recycling collection system, so we ask that you follow the directions on the bins for proper waste disposal. In the parking lot you will find the bins in which to dispose of the apartment's waste independently. We thank you for your cooperation.

## SAFETY BOX

A safe deposit box with a personal code is available inside the apartment. The facility accepts no responsibility for the loss or theft of valuables or documents left unattended in the apartment.

## SILENCE

We ask that you keep a lower tone of voice after 10:00 p.m. in respect of the good rest of the whole facility.

## SHOPPING BAG

Borrow your shopping bag for free in Reception.

## TOASTER

Toaster is available upon request, contact reception for availability.

## TOURS

Our staff will be happy to suggest and book exciting excursions and arrange transfers upon request.

## TOWELS

Towel change for monthly stays is provided 1v/week. Extra changes will be charged 4€/piece.

## TV

Our TVs are equipped with Italian and foreign satellite programs. They are smart TVs, with usb connection and wifi connection. For information on operation or hdmi cable loan request please contact reception.

## WATER

Bottles of water in the fridge at check-in are available to you free of charge.

## WI-FI

Wi-Fi is free and available in the rooms and common areas of the hotel.

APPARTA -HOTEL  
password: **aileaz0Re\***

## OTHER INFORMATION

Smoking is not allowed in indoor areas. For information on babysitting service, photocopying, fax and mail, newspapers and magazines, cab service, lost and found, and shopping, please contact the front desk. It is important to promptly report mishaps and disservices that could make your stay less serene.

Use common facilities while avoiding behavior that is detrimental to the rights of others.  
Do not remove property belonging to the facility, under penalty of being charged.  
Do not enter service rooms.

Give aid to those who fortuitously need it.

## SECURITY VADEMECUM

In order to prevent misbehavior and panic situations in the event of a fire hazard, guests are urged to take note of the following directions. Become familiar with the exits on the floor where the assigned room is located or where you are stationed. Identify the location of alarm buttons. Take special care when using lighters or cigarettes. If you discover an outbreak of fire, leave the apartment/room by closing the door. Operate the nearest alarm button and/or notify Reception or floor staff immediately.

If you hear the alarm leave the building immediately, following the exit route closest to your room and reach the parking lot. Do not run.

In case of fire, do not use the lift. Do not linger to collect personal belongings. Once outside, do not re-enter the building. Promptly inform Reception by dialling 300 if your condition does not allow you to reach the emergency exit on your own.

Just in case, remember to dial 300 on the telephone keypad to call the front desk. We also remind you that the relevant laws in force establish penalties for anyone who removes and renders unserviceable apparatus or other means intended for extinguishing a fire, rescue or relief (Art.451 C.P.), and for anyone who does not comply with the measures given by the Authority for security reasons (Art. 650 C.P.)

ENJOY  
YOUR  
STAY



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